



Pursuant to Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (hereinafter *GDPR*), we inform that **the administrator of personal data** of persons filing a complaint is **Trefl SA** with its registered office in: **81-155 Gdynia, Kontenerowa 25 Street**.

Personal data shall be processed for the following purposes:

- 1) handling complaints and fulfilling obligations resulting from the producer's warranty and guarantee,
- 2) establishing, pursuing and defending potential claims,

Personal data is processed – accordingly to purposes – based on:

- 1) Art. 6(1)(b) of GDPR (that is realisation of the agreement, of which the person the data concerns is a party)
- 2) Art. 6(1)(f) of GDPR (that is legally justified interest of the data administrator)

Providing the data is voluntary, however, a refusal to provide it will make it impossible to realise assumed purposes.

Personal data is processed – accordingly to purposes – during the following periods:

- 1) until the complaint handling is over,
- 2) until claims' period of prescription indicated in *the Act of 23rd April 1964 the Civil Code* is over.

In cases defined in *GDPR*, the candidate may use the right to: access the data, correct the data, delete the data, limit processing or transfer of the data and appeal against processing of the data pursuant to Art. 6(1)(f) of *GDPR*.

Notices to exercise the above-mentioned rights should be sent to the Inspector of Data Protection for Grupa TREFL

- by e-mail:
dane-osobowe@trefl.com
- by post:
Grupa TREFL
Inspektor Ochrony Danych
Ul. Kontenerowa 25
81-155 Gdynia

Only authorized employees and subcontractors (so-called processing entities), that is other entities, to which the administrator entrusted the task of processing the data within the services provided by them, and which process personal data only at the direction, for and on behalf of the administrator, have **access to the data**.

The data can be transferred to the third countries if the administrator or subcontractors use tools provided by the entities having their registered office or ICT infrastructure in these countries. In such cases, the administrator or the entity processing the data and the entity providing its services in the third country shall conclude the agreement which includes standard clauses concerning data protection adopted by the European Council, which are referred to in Art. 46(2)(c) of *GDPR*.

The access to the data IS NOT given to any third parties or it **IS NOT** transferred to any international organisations.

The administrator **DOES NOT** make decisions automatically (e.g. with the use of AI algorithms.)

The person whom the data concerns has a **right to file a complaint** to the President of the Personal Data Protection Office, if they recognise that the data is processed in violation of law.